



CreditAccess Grameen Limited

Corporate Presentation

May 2021

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# **Discussion Summary**



### **Investment Rationale**

**Business Overview** 

Annexure



# **Quick Snapshot**



One of the Leading NBFC-MFIs in India

Joint Liability Group (JLG) based lending model focused on rural women

Diverse product suite catering to entire customer life cycle

Calibrated, contiguous district-based expansion strategy focusing on deep rural penetration

Superior customer service resulting in high customer retention

INR 3,796 Cr

Track record of consistently delivering high growth as well as financial performance



### **Consolidated Financial and Operational Snapshot (March 2021)**

**GLP Total Equity** 

PAT/Adj. PAT INR 131 Cr /

INR 260 Cr 1

**GNPA / Provisioning** 

4.43% / 5.01%

**ROA / ROE** Adj. ROA / ROE

0.9% / 4.0% 1.8% / 8.0% 1 CRAR (Standalone/ Consolidated)

31.8% / 26.8%

39.12 Lakh

**Active Borrowers** 

INR 13,587 Cr

265 1.424

**Branches Districts** 

14,399 **Employees** 

9,559 **Loan Officers** 

**CAGL Borrower Retention Rate** 



**INR 34.7K** 87% Avg. O/S Per MFI Borrower

Uniquely Positioned to Capitalise on the Highly Underpenetrated Credit in Rural Areas

<sup>1)</sup> Figures adjusted excluding the impact of accelerated write-offs and additional COVID provisioning buffer of INR 112.2 Cr created for FY22

### **Key Milestones**



Successfully completed the 76.08% Acquisition of

MMFL

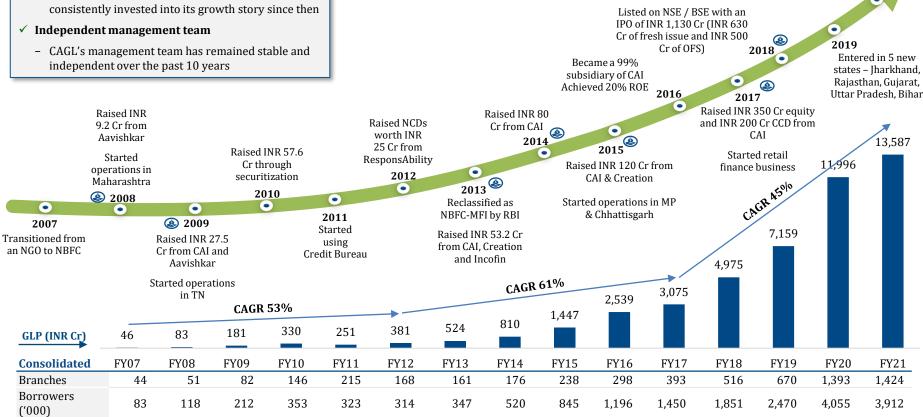
2020

Entered in Odisha, Goa, Kerala

and Puducherry

#### ✓ Strong commitment by CAI

CAI became a shareholder of CAGL in 2009 and has



### **Experienced Management Team**





Udaya Kumar Hebbar Managing Director & Chief Executive Officer

- Joined CAGL in 2010
- Prior to joining CAGL, he has worked with Barclays Bank, Corporation bank and ICICI Bank



Kamath S B Chief Financial Officer

- Joined CAGL in 2020
- Prior to joining CAGL, he has worked with various Tata Group companies



Ganesh Narayanan Chief Business Officer

- Joined CAGL in 2020
- Prior to joining CAGL , he has worked with Yes Bank, Fullerton and ICICI Bank



Gururaj Kumar KS Rao
Chief Audit Officer

Lained CACL in 2000

- Joined CAGL in 2009
- Prior to joining CAGL, he has worked with Yusuf Bin Ahmed Kanoo W.L.L and Mallya Hospital



Firoz Anam Chief Risk Officer

- Joined CAGL in 2020
- Prior to joining CAGL, he has worked with IDFC Bank, JP Morgan Chase, HDFC Bank, Citi Bank, ICICI bank



Sudesh Puthran Chief Technology Officer

- Joined CAGL in 2020
- Prior to joining CAGL, he has worked with Aditya Birla Group, HDFC Bank, CIBIL, CRISIL



Srivatsa HN Business Head – Group Lending

- Joined CAGL in 2007
- 15+ years of experience in MFI



Gopal Reddy Business Head -Group Lending

- Joined CAGL in 2007
- 15+ years experience in MFI



### Sundar Arumugam Head – Strategy and Innovation

- Joined CAGL in 2019
- Prior to joining CAGL, he has worked with CAI, Equifax, Infosys



### Nagananda Kumar K N

### Head - Centralized Operations

- Joined CAGL in 2016
- Prior to joining CAGL, he has worked with Sysfore Technologies



Arun Kumar B Head – IT

- Joined CAGL in 2010
- Prior to joining CAGL, he has worked with Infosys and Barclays Bank



### M. J. Mahadev Prakash Head – Compliance, Legal & Company Secretary

- Joined CAGL in 2019
- Prior to joining CAGL, he has worked with EY, JSA, Jana SFB, RMZ Corp, BPL, Bal Pharma



### Nilesh Dalvi Head – Investor Relations

- Joined CAGL in 2019
- Prior to joining CAGL, he was CEO with Dickenson IR
- Earlier worked with Bank of America and TCS

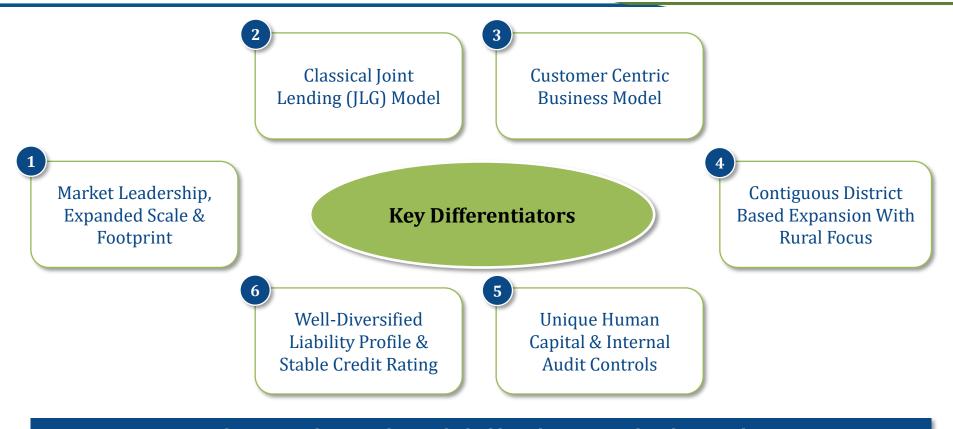


Haridarshini A Head – Operational Excellence

- Joined CAGL in 2007
- At CAGL, Worked in MIS, Planning & Monitoring, Finance & account, Human resource

# **Unique Business Model**

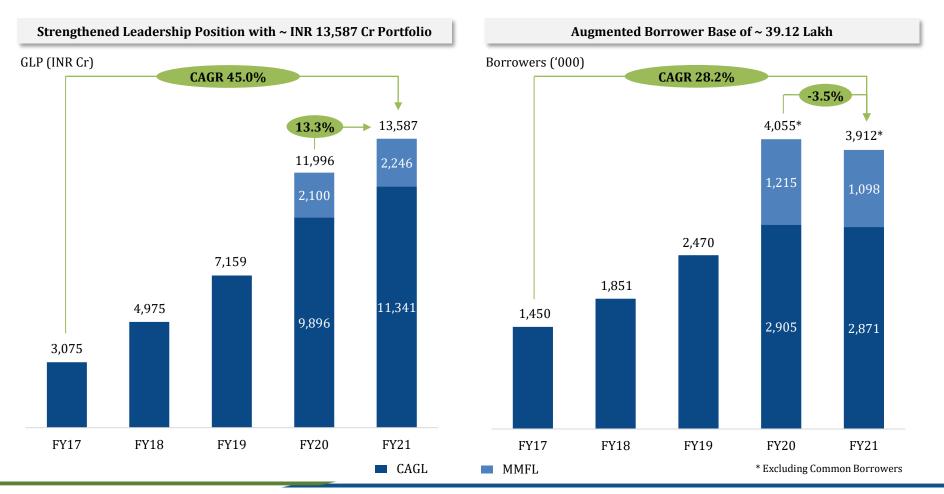




Uniquely positioned to capitalize on the highly underpenetrated credit in rural areas with one of the lowest lending rate & one of the best operating cost efficiency

# **Leading MFI with Expanded Scale & Footprint (1/2)**

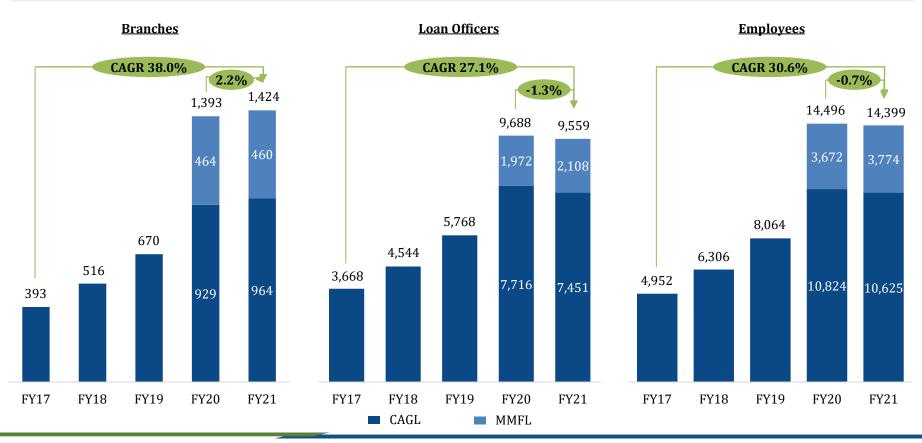




# Leading MFI with Expanded Scale & Footprint (2/2)



### **Expanded Branch Network & Human Infrastructure to Drive Future Growth**



# **Classical JLG Lending Model**



#### **Group Formation**

- Group: 5-10 members
- · Kendra: 2-6 groups
- KYC Docs collection
- Basic intro about CAGL and processes

#### Data Entry & CB Check

- Data entry into CBS at RPCs
- · Credit Bureau check

#### **Group Confirmation**

- CGT by LO for 5 days
- Re-interviews by BM followed by compulsory house visits
- GRT by AM, ad-hoc verifications and group approval

#### **Kendra Meetings**

- Weekly / Fortnightly meetings
- Duration: 30-45 mins



- First loan for income generation activity only
- ✓ Mandatory credit bureau checks for every loans
- Compulsory home visits prior to acquiring a new customer
- ✓ Disbursement predominantly to borrower's bank account
- ✓ Loan utilization check post disbursement

### **Loan Applications**

- · LAs submitted at Kendra
- Subject to Group's approval, LA accepted by LO for further processing
- Spot Bureau Check & entry in CBS



### **Loan Repayment**

- Predominantly weekly collections
- · Collection updated online on Tab

#### Loan Disbursal

- SL given to customer post group's reconfirmation
- Funds transferred to bank account and passbook with repayment schedule

#### **Loan Sanction**

- Approval by BM/sanctioning authority
- Centralized CB check by HO (typically within 2 days)

#### Loan Evaluation

- Compulsory visit by LO to customer's house
- Assessment of repayment capacity
- · Prepare CFS based on loan type

Note: CB: Credit Bureau, CBS: Core Banking System, RPC: Regional Processing Center, CGT: Compulsory Group Training, LO: Loan Officer, BM: Branch Manager, CFS: Cash Flow Statement, AM: Area Manager, LA: Loan Application, HO: Head Office, SL: Sanction Letter, KM: Kendra Meeting

# **Customer Centric Business Model (1/2)**





Partnering in growth with diverse product suite catering to entire customer life cycle



One of the lowest lending rates - 19.15%





Customer flexibility - Even in a group, borrowers can have different borrowing limit, ticket size, disbursement & repayment schedule, no pre-payment penalty



Customer can have multiple loans within the credit line/borrowing limit to meet specific requirements



High customer engagement through predominantly weekly Kendra meetings



Strong focus on client protection in collection, awareness building and grievance resolution

High customer satisfaction 87% Borrower retention rate

Portfolio stability with lower loan run-off

Significant growth from existing customer

Lower customer acquisition cost

# **Customer Centric Business Model (2/2)**



Loan Type	Customer Centric Products	Purpose	Ticket Size (INR)	Tenure (months)
Group	Income Generation Loan(IGL)	Business Investments and Income Enhancement activities	5,000 - 80,000	12-24
Group	Home Improvement Loans	Water Connections, Sanitation and Home Improvement & Extensions	5,000 - 50,000	12-48
Group	Family Welfare Loans	Festival, Medical, Education and Livelihood Improvement	1,000 - 15,000	3-12
Group	Special Situation Loans	Emergencies	2,000	6
Group	Emergency Loans	Emergencies	1,000	3
Individual	Retail Finance Loans	Purchase of inventory, machine, assets or for making capital investment in business or business expansion	Up to 5,00,000	6-60

# Cashless shift based on customer's preference

- Small loans: Cash/Cashless Larger Loans: Cashless
- 100% of branches enabled for cashless disbursements
- Currently, 90%+ disbursements are on cashless mode
- 100% cashless in retail finance business

#### **Retail Finance**

• Retail Finance was launched in 2016 to support the enhanced credit needs of our graduated customers, making CAGL 'One stop shop' for various customer requirements

# Calibrated, Contiguous District Based Expansion Strategy...





Focus on achieving deep penetration within a particular district within three years of commencement of operations



Gradual expansion into the next (typically adjoining) district



Systematic methodology in selection of new districts based on availability of infrastructure, competition, historical performance trend, socio-economic risk, growth potential



Contiguous expansion provides significant scale and diversification advantages

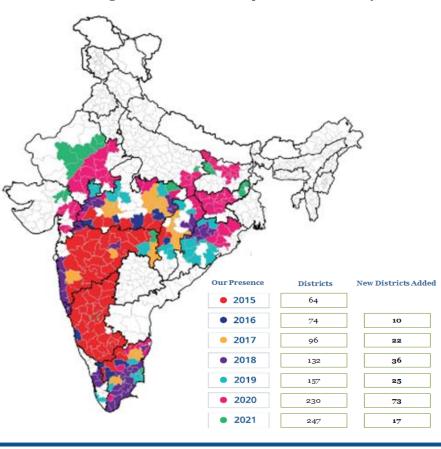


Familiarity of the loan officers with demographics of nearby districts enables effective customer evaluation and better servicing



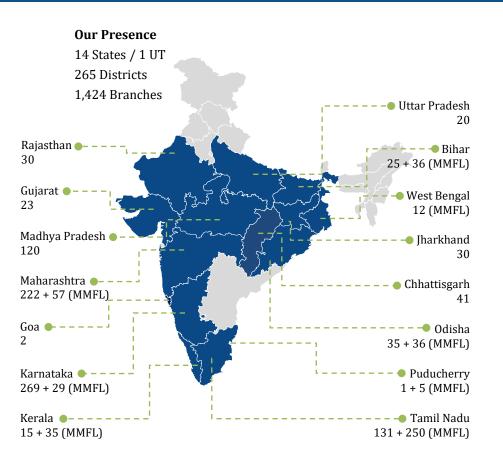
Lower exposure to a particular district (98% of districts <=2% of GLP, No single district has > 4% of total GLP)

### CAGL's contiguous district-based expansion over last 6 years



# ...Leading To Geographic Diversification





Branch Network	Q4 FY21 CAGL + MMFL	Q4 FY21 % Share
Karnataka	298	20.9%
Maharashtra	279	19.6%
Tamil Nadu	381	26.8%
Madhya Pradesh	120	8.4%
Other States & UTs	346	24.3%
Total	1,424	100.0%

Borrowers ('000)	Q4 FY21 CAGL + MMFL	Q4 FY21 % Share
Karnataka	1,165	29.8%
Maharashtra	841	21.5%
Tamil Nadu	997	25.5%
Madhya Pradesh	325	8.3%
Other States & UTs	583	14.9%
Total	3,912*	100.0%

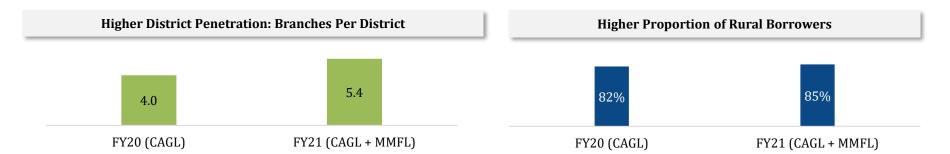
GLP (INR Cr)	Q4 FY21 CAGL + MMFL	Q4 FY21 % Share
Karnataka	5,194	38.2%
Maharashtra	3,186	23.4%
Tamil Nadu	2,562	18.9%
Madhya Pradesh	1,113	8.2%
Other States & UTs	1,532	11.3%
Total	13,587	100.0%

\* Excluding 57,737 (2.0%) Common Borrowers

# ...And Deeper Presence with Rural Focus





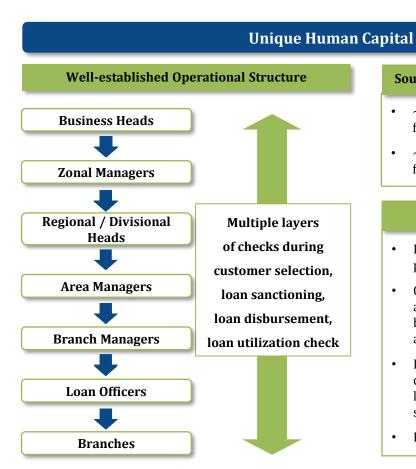


GLP	Q4 FY21 (CAGL + MMFL)		
Exposure of Districts (% of GLP)	No. of Districts	% of Total Districts	
< 0.5%	205	77%	
0.5% - 1%	28	11%	
1% - 2%	27	10%	
2% - 4%	5	2%	
> 4%	0	0%	
Total	265	100%	

	Q4 FY21 (CAGL + MMFL)		
District in terms of GLP	% of Total GLP		
Top 1	3%		
Top 3	9%		
Top 5	14%		
Top 10	23%		
Other	77%		

# **Unique Human Capital, Internal Audit & Controls**





### **Sound Understanding of Rural Market**

- ~90% of employees are hired fresh from rural communities
- ~50%-60% of employees are from families of active customers

### **Highly Efficient Workforce**

- In-house 4-weeks pre-hiring training program
- Compulsory rotation of loan officers annually and branch managers bi-annually for varied job experience and work satisfaction
- Employee incentives delinked from disbursement or collections, and linked to number of customers serviced and quality of service
- High employee retention rate

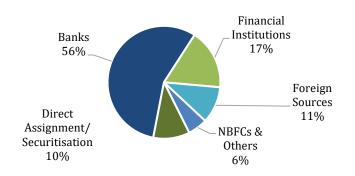
### **Internal Audit & Controls**

- Internal audit frequency 6 times in a year at branches, 4 times at regional offices, 4 times at head office
- Internal audit teams are responsible for HO, branch and field audits
- Internal audit of back-end process at head office
- The Audit Committee of our Board is updated every quarter on significant internal audit observations, compliances, risk management practices and control systems

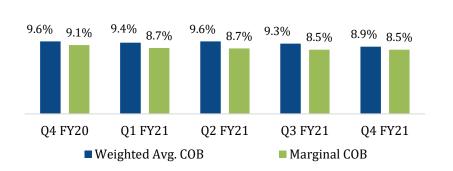
# Well-Diversified Liability Profile & Stable Credit Rating



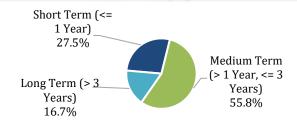
# Consolidated Liability Mix as on Mar-21: 40 banks, 3 FIs, 10 NBFCs and 8 FIIs



### Standalone Cost of Borrowing (%)



### Consolidated Liability Mix as on Mar-21: Tenure Wise (%)



Credit Ratings Rating Instrument	Rating Agency	Q4 FY21 Rating/Grading	
	CRISIL	A+ (Stable)	
Bank facilities	ICRA	A+ (Stable)	
	Ind-Ra	A+ (Stable)	
	CRISIL	A+ (Stable)	
Non-consultation delications	ICRA	A+ (Stable)	
Non-convertible debentures	Ind-Ra	A+ (Stable)	
	BWR	A+ (Positive)	
Subordinated debt	ICRA	A+ (Stable)	
Commercial Paper	ICRA	A1+	
Comprehensive Microfinance Grading(Institutional Grading/Code of Conduct Assessment (COCA))	CRISIL/SMERA	M1C1	
Social Rating	M-CRIL	Σα	
Social Bond Framework	Sustainalytics	Certified	

# **Discussion Summary**



**Investment Rationale** 

**Business Overview** 

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### **Organisational Excellence Awards - Two Consecutive Years**



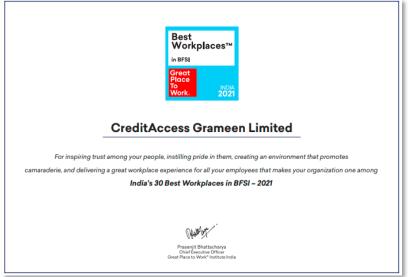
### **Microfinance Organisation of the Year**

The award conferred at the 12th Inclusive Finance India Awards 2020



### **India's 30 Best Workplaces in BFSI - 2021**

Great Place to Work Institute India



# **FY21: Consolidated Performance Highlights**



GLP INR 13,587 Cr (+13.3% YoY) Active Borrowers 39.12 Lakh (-3.5%) Branches 1,424 (+2.2% YoY)

Employees 14,399 (-0.7% YoY)

PPOP INR 952 Cr (+36.2% YoY) PAT: INR 131 Cr (-60.8% YoY)

Adj. PAT: INR 260 Cr <sup>1</sup> (-34.3% YoY)

ROA/ Adj. ROA <sup>1</sup> 0.9%/ 1.8%

ROE/ Adj. ROE <sup>1</sup> 4.0%/ 8.0%

Total Equity INR 3,796 Cr

D/E Ratio 2.9x GNPA 4.43%<sup>2</sup>

Provisioning 5.01% (0.9% additional COVID buffer)

<sup>1)</sup> Figures adjusted excluding the impact of accelerated write-offs and additional COVID provisioning buffer of INR 112.2 Cr created for FY22

<sup>0.61% (</sup>INR 75.5 Cr) restructured assets (99.5% < 30 dpd), continue to be accounted under Stage 3 Assets

# **Balancing Robust Business Growth and Early Risk Recognition**



### **Business Growth Momentum Maintained in Q4 FY21**

### GLP grew by 13% YoY and 10% QoQ to INR 13,587 Cr

- New Disbursals (Jun-Mar): ~69% of GLP
- CAGL: INR 11,341 Cr (+15% YoY, +11% QoQ)
- MMFL: INR 2,246 Cr (+7% YoY, +6% QoQ)

#### Borrowers declined by 3.5% YoY to 39.121 Lakh

- CAGL: 28.71 Lakh (2,12,688 new added in Q4 FY21, 3,96,573 in FY21)
- MMFL: 10.98 Lakh (79,471 new added in Q4 FY21, 1,59,385 in FY21)

#### Disbursements grew by 42% YoY and 3% QoQ to INR 4,726 Cr

- CAGL: INR 4,143 Cr (+42% YoY, +3% QoQ)
- MMFL: INR 583 Cr (+41% YoY, +4% QoQ)

### Gradual pick-up in monthly collections (excl. arrears/ incl. arrears)

• CAGL: **94%/ 97%** in Mar-21, MMFL: **90%/ 91%** in Mar-21

### **Early Risk Recognition and Conservative Provisioning**

#### CAGL: Continued focus on early risk recognition & provisioning

- ECL of 5.00% against GNPA of 4.38% (predominantly @ 60+ dpd)
  - Additional COVID buffer of INR 103.4 Cr (1.0% ECL) created for FY22
  - 0.73% restructured assets (99.5% < 30 dpd), continue to be accounted under Stage 3 Assets
- Write-off of INR 278.7 Cr (incl. accelerated write-off of INR 273.4 Cr) in Q4 FY21
- INR 16.0 Cr interest income (on Stage 3 portfolio) de-recognized in Q4 FY21

#### MMFL: Gradual Alignment of Provisioning Policy with CAGL

- ECL of 5.07% against GNPA of 4.70%, Write-off of INR 39.2 Cr in Q4 FY21
- Additional COVID buffer of INR 8.8 Cr (0.4% ECL) created for FY22
- INR 3.9 Cr interest income (on Stage 3 portfolio) de-recognized in Q4 FY21

Strong profitability in Q4 FY21 was utilized to absorb accelerated write-offs and build additional provisioning buffer ahead of FY22  $\,$ 

### Strong Balance Sheet Position to Enable Consistent Growth in Future

### Adequate Liquidity & continued support from lenders

- INR 2,484.4 Cr C&CE (16.5% of total assets) as on 31st March 2021
- INR 2,614 Cr undrawn sanctions as on 31st March 2021
- INR 3,951 Cr sanctions in pipeline as on 31st March 2021

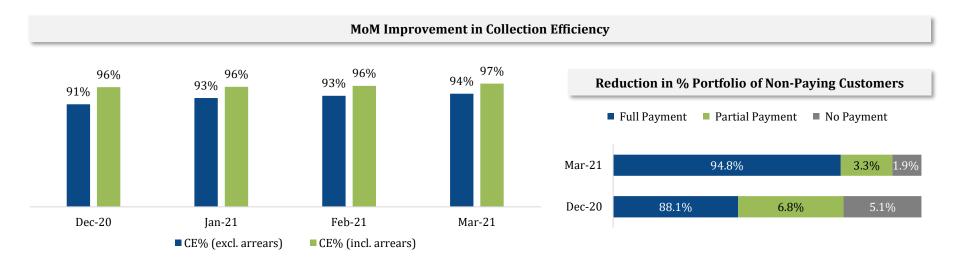
### Healthy Capital Position even after early risk recognition and provisioning

- CRAR: CAGL 31.8% (Tier 1: 30.5%)
- CRAR: MMFL 20.9% (Tier 1: 17.7%)
- CRAR: Consolidated 26.8% (Tier 1: 25.5%)

<sup>1)</sup> Excluding 57,737 common borrowers

# **Consistent Improvement in Monthly Collections (CAGL)**





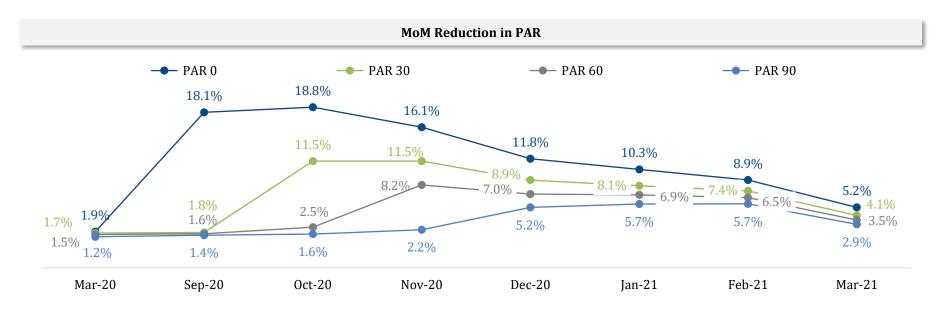
CE % (excl. arrears)	Dec-20	Jan-21	Feb-21	Mar-21
Karnataka	93%	95%	95%	96%
Tamil Nadu	94%	94%	95%	95%
Madhya Pradesh	92%	93%	94%	94%
Others	94%	95%	96%	97%
Total (Excl. Maharashtra)	93%	94%	95%	96%
Maharashtra	86%	88%	89%	90%
Total	91%	93%	93%	94%

CE % (incl. arrears)	Dec-20	Jan-21	Feb-21	Mar-21
Karnataka	97%	97%	97%	98%
Tamil Nadu	97%	96%	97%	97%
Madhya Pradesh	96%	96%	96%	97%
Others	97%	98%	98%	99%
Total (Excl. Maharashtra)	97%	97%	97%	98%
Maharashtra	95%	94%	94%	96%
Total	96%	96%	96%	97%

NOTE: Restructured Book amounts to INR 75.5 Cr (0.73% of GLP) (99.5% < 30 dpd) as on Mar-21

# **Significant Containment of Asset Quality Stress (CAGL)**





PAR 0	Dec-20	Jan-21	Feb-21	Mar-21
Karnataka	8.6%	7.4%	6.4%	3.6%
Tamil Nadu	10.1%	9.8%	8.4%	6.1%
Madhya Pradesh	9.8%	8.7%	7.7%	4.3%
Others	8.3%	6.3%	4.9%	2.8%
Total (Excl. Maharashtra)	9.0%	7.9%	6.7%	4.0%
Maharashtra	19.1%	16.9%	14.9%	8.7%
Total	11.8%	10.3%	8.9%	5.2%

Mar-21	PAR 60	PAR 90	
Karnataka	2.6%	2.2%	
Tamil Nadu	3.6%	2.8%	
Madhya Pradesh	2.9%	2.4%	
Others	1.8%	1.5%	
Total (Excl. Maharashtra)	2.7%	2.3%	
Maharashtra	5.7%	4.8%	
Total	3.5%	2.9%	

NOTE: Restructured Book amounts to INR 75.5 Cr (0.73% of GLP) (99.5% < 30 dpd) as on Mar-21

# **Early Risk Recognition & Conservative Provisioning (CAGL)**



		Q4 FY21			Q3 FY21		
Asset Classification (dpd)		EAD (INR Cr)	EAD%	ECL%	 EAD (INR Cr)	EAD%	ECL%
Stage 1	0-15 (GL), 0-30 (RF)	9,748.0	94.5%	1.8%²	9,007.1	90.2%	0.7%
Stage 2	16-60 (GL), 31-90 (RF)	114.8	1.1%	24.2%	298.8	3.0%	16.8%
Stage 3	60+ (GL), 90+ (RF)	451.4 <sup>1</sup>	4.4%	69.5%	683.0	6.8%	70.1%
Total		10,314.2	100%	5.0%	9,988.8	100%	5.9%

<sup>1) 0.73% (</sup>INR 75.5 Cr) restructured assets (99.5% < 30 dpd), continue to be accounted under Stage 3 Assets

### CAGL adopts conservative approach leading to early recognition of risk backed by accelerated provisioning coverage

Contribution of Customers as on Mar-21	Stage 1 EAD%	Stage 2 EAD%	Stage 3 EAD%	Total EAD%
Full Payment	93.7%	0.0%	0.7%	94.4%
Partial Payment	0.8%	0.9%	2.0%	3.7%
No Payment	0.0%	0.2%	1.7%	1.9%
Total	94.5%	1.1%	4.4%	100%

- Continued efforts to encourage customers to maintain/improve the repayment trend
- Additional financing support to customers displaying improving repayment behaviour
- Focus on roll-back of partially paying customers and activation of non-paying customers
- Accelerated Write-off of INR 273.4 Cr in Q4 FY21

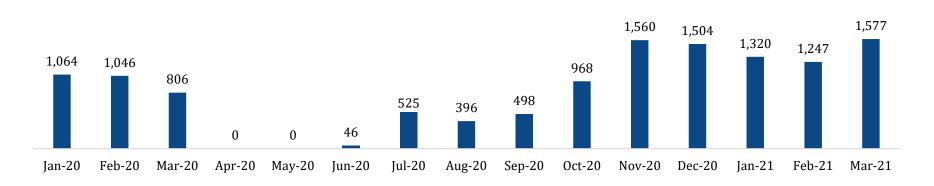
EAD: Exposure at default includes principal and accrued interest

<sup>2)</sup> Includes additional COVID buffer of INR 103.4 Cr (1.0% of ECL)

# **New Disbursements Back on Pre-COVID Growth Path (CAGL)**



### Significant Pickup in Loan Disbursements, back to Pre-COVID Growth Trend... (INR Cr)



### ...Driven by Growth From Both Mature & New Branches

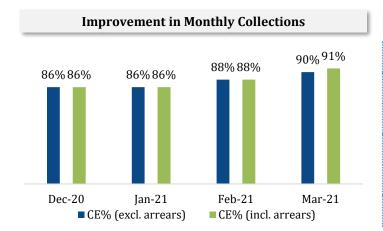
Disbursements (INR Cr)	No. of Branches	Q4 FY20	Q4 FY21	% YoY Growth
Branches opened before FY20	670	2,473.7	3,430.2	38.7%
Branches opened during FY20	259	442.7	713.0	61.1%
Total	929	2,916.4	4,143.2	42.1%

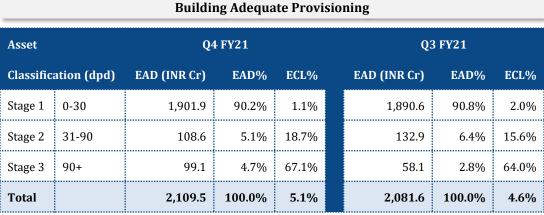
### ...While Displaying Stable Asset Quality

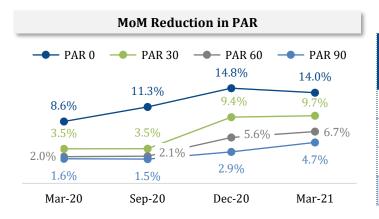
New Disbursals (Jun-20 to Mar-21)	INR Cr	PAR% as on Mar-21
Regular	9,468.5	99.0%
PAR 0	97.9	1.0%
PAR 30	39.7	0.4%
PAR 60	22.8	0.2%
PAR 90	12.3	0.1%
Total Disbursals	9,641.3	72% of GLP

# **Update on Collections & Provisioning at MMFL**









Contribution of Groups as on Mar-21	Stage 1 EAD%	Stage 2 EAD%	Stage 3 EAD%	Total EAD%
Full Payment	85.8%	0.7%	0.7%	87.1%
Partial Payment	4.3%	4.4%	3.4%	12.0%
No Payment	0.1%	0.1%	0.7%	0.9%
Total	90.2%	5.1%	4.7%	100.0%

- Gradual alignment of ECL with CAGL
- Maintained healthy provisioning % for Stage 2 & 3 Assets despite healthy proportion of partially paying groups

# **Discussion Summary**



**Investment Rationale** 

**Business Overview** 

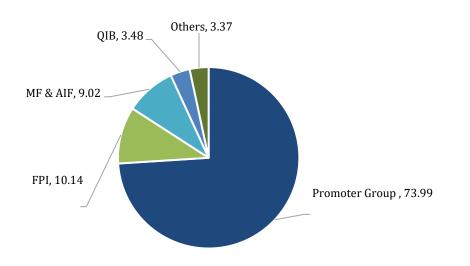
**Annexure** 



# **Shareholding Structure**



### **Shareholding Pattern - March 2021**



### **Top 10 Institutional Investors - March 2021**

**HDFC Life Insurance Company** 

**ICICI Prudential Life Insurance Company** 

**ICICI Prudential MF** 

**IIFL AMC** 

Nippon MF

**T Rowe Price** 

**Taiyo Pacific Partners** 

**Tata AIA Life Insurance** 

Vanguard

**WCM Investment Management** 

# **COVID-19 CSR Initiatives (Directly Managed By CAGL Team): FY21**



In the backdrop of COVID-19 pandemic situation in India, CAGL has decided to focus its CSR activities in towards following activities –

- · Preventive and precautionary activities
- Support communities in dealing with COVID-19 issues
- Support communities in recovering from COVID-19 infection

The following activities were selected and executed in the COVID-19 affected areas in all CAGL operating states and districts

- Distribution of PPE kits N95 mask, sanitizers, hand gloves, shoe rapper, spectacle, gown, cotton and spirit
- Distribution of medical kits 50 masks, 50 sanitizers -100ml and 50 pair of hand gloves
- · Distribution of groceries
- · Distribution of thermal scanners

Type Of Activity	Target Beneficiaries	Number of Institutions / Locations	Number of Beneficiaries	Number of Kits
Grocery Kits		237	8,919	8,919
Health Kits	Flood affected members, Covid-19 affected customers, CAGL staff and branches, GK Members, Police Stations, Gram Panchayat Staff, Asha	6,272	3,70,522	9,431
PPE Kits/ Quarantine Center Items	Workers, Anganwadi Teachers, Health Centers, Media Offices, General Public, Quarantine Centers, Municipal Office, Tahsildar Office, General Community, Govt. Hospital	8	615	195
Thermal Scanners & Other Items	deneral community, dove Hospital	350	52,294	350
Total		6,867	4,32,350	18,895

# **COVID-19 CSR Initiatives (Directly Managed By CAGL Team): FY21**



State	Estimated Expenditures	Total Amount (INR) (As on 31st Mar, 2021)
Karnataka	76,57,000	87,47,918
Maharashtra	44,20,000	46,49,178
Tamil Nadu	26,20,000	23,38,157
Madhya Pradesh	12,65,000	11,87,841
Chhattisgarh	4,51,000	5,04,775
Odisha	3,85,000	5,41,586
Jharkhand	2,75,000	4,42,025
Bihar	2,20,000	13,03,714
Rajasthan	4,00,000	2,39,021
Gujarat	3,60,000	96,200
Kerala	3,00,000	2,48,150
Uttar Pradesh	1,65,000	1,26,805
Goa	22,000	24,000
Puducherry	20,000	19,471
Grand Total	1,85,60,000	2,04,68,841









<sup>\*</sup>INR 14,69,327 used from Special Fund aside..

# **COVID-19 CSR Initiatives (Through Navya Disha): FY21**



Type Of Activity	Target Beneficiaries	Number of Institutions / Locations	Number of Beneficiaries	Number of Kits
Grocery Kits	Flood affected members, Covid-19 affected customers, CAGL staff and	460	1,707	1,644
Health Kits	branches, GK Members, Police Stations, Gram Panchayat Staff, Asha Workers, Anganwadi Teachers, Health Centers, Media Offices, General Public, Quarantine Centers,	3,765	1,24,269	5,219
Thermal Scanners & Other Items	Municipal Office, Tahsildar Office, General Community, Govt. Hospital	2	-	-
Total		4,227	1,25,976	6,863

State	Total Amount (INR) (As on 31 <sup>st</sup> March, 2021)
Karnataka	50,58,096
Maharashtra	6,53,783
Tamil Nadu	1,05,615
Madhya Pradesh	7,36,781
Odisha	1,50,775
Bihar	2,02,360
Kerala	46,000
Uttar Pradesh	61,800
Grand Total	70,15,210

<sup>\*</sup>Additional logistics expenses: INR 58,008

<sup>\*\*</sup>Hence, Total Navya Disha Expenditure: INR 70,73,218



**Thank You** 

