

January 04, 2021

To
National Stock Exchange of India Limited
The Exchange Plaza
Bandra Kurla Complex Bandra (East)
Mumbai-400 051
(Scrip code: CREDITACC)

Dear Sir/Madam,

Sub: Report on Complaints

Re: Filing of Scheme of Amalgamation of Madura Micro Finance Limited with CreditAccess Grameen Limited under Regulation 37 of the SEBI (Listing Obligations and Disclosure Requirement) Regulations, 2015

This has reference to our application No. Application No. 25240 filed with National Stock Exchange of India Limited ("NSE") on November 09, 2020 seeking "Observation Letter/No-objection" under Regulation 37 of the SEBI (Listing Obligations and Disclosure Requirement) Regulations, 2015 for the draft scheme of Amalgamation between Madura Micro Finance Limited and CreditAccess Grameen Limited ("the Company") and their respective shareholders and Creditors (the 'Scheme') in terms of the provisions of Sections 230-232 of the Companies Act, 2013.

Since the Scheme and related documents thereon were hosted by NSE on its website on December 12, 2020, the Company is required to file a report on Complaints with NSE within 7 days from the expiry of 21 days from the date of upload/ hosting, i.e. within 7 days from January 02, 2021 as per the requirements of Para 6 of Annexure I to the SEBI Circular No. CFD/DIL3/CIR/2017/21 dated March 10, 2017 as amended vide Master Circular No. SEBI/HO/CFD/DIL1/CIR/P/2020/249 dated December 22, 2020 ('SEBI Circular').

Accordingly, based on the confirmation received from KFin Technologies Private Limited, the Registrar & Share Transfer Agent of the Company, and update available on SCORES, we hereby inform you that there are no complaints received till date and hence we enclose herewith a "**Nil**" Report on Complaints ('Report') in the format prescribed under said SEBI Circular.

We request you to take the Report on your record and acknowledge. The said Report is also being uploaded on the website of the Company.

Our Financial Products

We further request you to provide necessary "Observation Letter/ No- Objection " at the earliest so as to enable us to file the Scheme with the National Company Law Tribunal, Bangalore and National Company Law Tribunal, Chennai.

REPORT ON COMPLAINTS

(format as per master circular No. SEBI/HO/CFD/DIL1/CIR/P/2020/249 dated December 22, 2020)

PART A

Sl. No.	Particulars	Numbers
1	Number of complaints received directly	Nil
2	Number of complaints forwarded by Stock Exchanges / SEBI	Nil
3	Total Number of complaints/comments received (1+2)	Nil
4	Number of complaints resolved	NA
5	Number of complaints pending	NA

PART B

Sl. No.	Name of Complainant	Date of Complaint	Status (Resolved/Pending)
Not Applicable			

For CreditAccess Grameen Limited

M. J. Mahadev Prakash
Head – Compliance, Legal & Company Secretary