



CreditAccess Grameen Limited
FY23 AGM Presentation
25th August 2023



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Discussion Summary



Company Overview

Share Price Performance

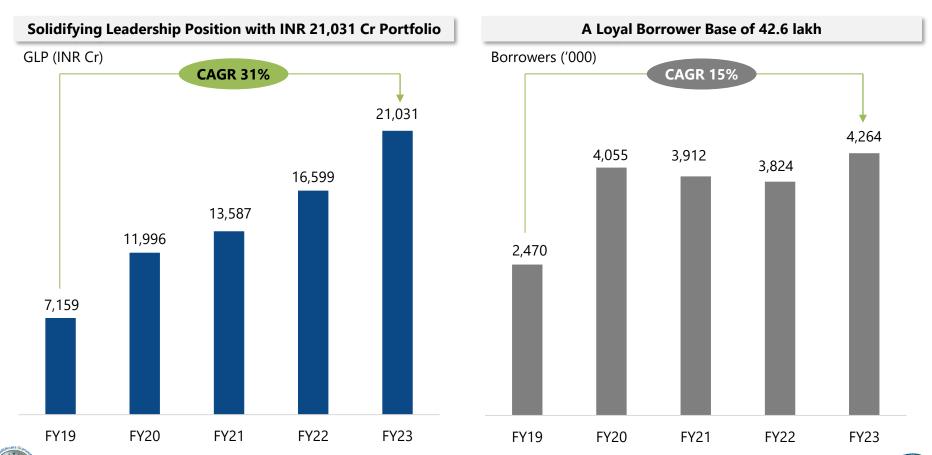
Business Outlook





Industry Leader: Expanding Scale & Footprint (1/2)

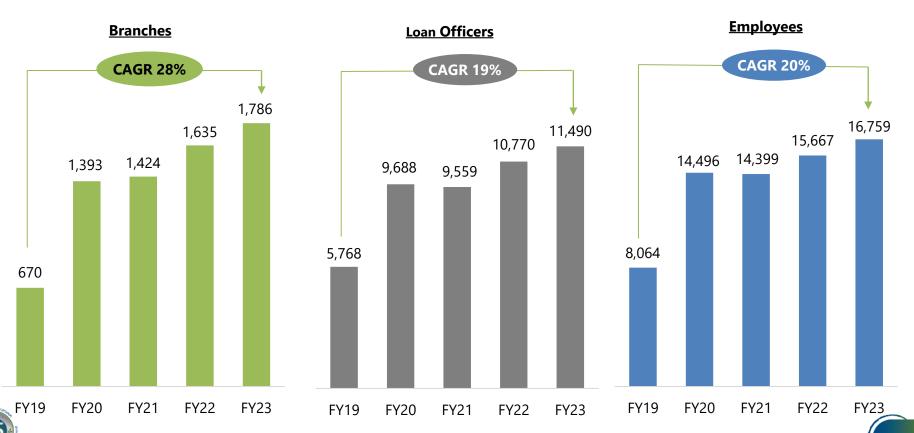




Industry Leader: Expanding Scale & Footprint (2/2)

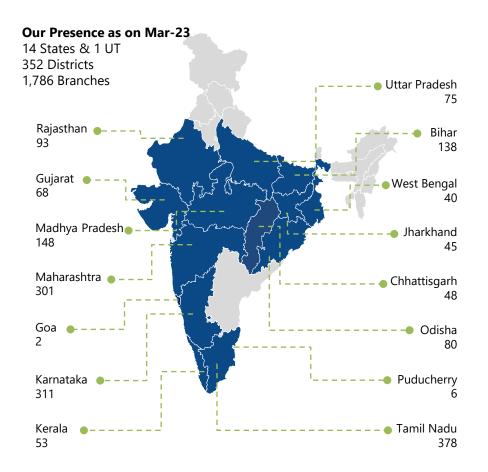


Pan India Branch Network & Human Capital to Steer Future Direction



Spread Across Length & Breadth of the Country





Branch Network	FY23	% Share	FY22	% Share
Karnataka	311	17.4%	308	18.8%
Maharashtra	301	16.9%	285	17.4%
Tamil Nadu	378	21.2%	382	23.4%
Madhya Pradesh	148	8.3%	140	8.6%
Other States & UT	648	36.2%	520	31.8%
Total	1,786	100.0%	1,635	100.0%
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Borrowers ('000)	FY23	% Share	FY22	% Share
Karnataka	1,121	26.3%	1,077	28.2%
Maharashtra	850	19.9%	792	20.7%
Tamil Nadu	920	21.6%	911	23.8%
Madhya Pradesh	326	7.6%	312	8.2%
Other States & UT	1,047	24.6%	731	19.1%
Total	4,264	100.0%	3,824	100.0%
GLP (INR Cr)	FY23	% Share	FY22	% Share
Karnataka	6,977	33.2%	5,964	35.9%
Maharashtra	4,390	20.9%	3,568	21.5%
Tamil Nadu	4,250	20.2%	3,458	20.8%
Madhya Pradesh	1,410	6.7%	1,224	7.4%
Other States & UT	4,004	19.0%	2,385	14.4%
Total	21,031	100.0%	16,599	100.0%



FY23 Performance Highlights



GLP: INR 21,031 Cr (+26.7% YoY) NIM 11.6%

Weighted Avg. COB 9.4%

Cost/Income Ratio 35.6%

Opex/GLP Ratio 4.7%

PPOP INR 1,506 Cr (+39.8% YoY)

PAT: INR 826 Cr (+134.0% YoY) ROA 4.2%

ROE 18.0%

Capital Adequacy Ratio 23.6%

Tier 1 Ratio 22.7%

Total Equity INR 5,107 Cr

D/E Ratio 3.2

GNPA (GS3): 1.21%

NNPA: 0.42%

PAR 90+: 0.96%

Provisioning 1.78%

Write-off INR 587 Cr

Branches 1,786 (+9.2% YoY)

16,759 Employees (+7.0% YoY) Active Borrowers 42.64 Lakh (+11.5% YoY)



FY23 P&L Statement (PAT up 134.0% YoY)



Profit & Loss Statement (INR Cr)	FY23	FY22	YoY%
Interest Income	3,327.1	2,567.3	29.6%
- Interest on Loans	3,277.4	2,533.0	29.4%
- Income from Securitisation	0.1	0.6	-
- Interest on Deposits with Banks and FIs	49.7	33.7	47.3%
Income from Direct Assignment	119.7	70.0	71.0%
Finance Cost on Borrowings	1,212.9	984.1	23.3%
Cost on Financial Liability towards Securitisation	0.0	0.2	-
Net Interest Income	2,234.0	1,653.1	35.1%
Non-interest Income & Other Income	104.0	112.8	-7.8%
Total Net Income	2,337.9	1,765.9	32.4%
Employee Expenses	515.2	437.6	17.7%
Other Expenses	266.4	203.5	30.9%
Depreciation, Amortisation & Impairment	49.8	47.2	5.5%
Pre-Provision Operating Profit	1,506.2	1,077.5	39.8%
Impairment of Financial Instruments	401.0	596.7	-32.8%
Profit Before Tax	1,105.4	480.8	129.9%
Total Tax Expense	279.4	127.7	118.7%
Profit After Tax	826.1	353.1	134.0%
Key Ratios	FY23	FY22	
Portfolio Yield	18.9%	18.3%	
Cost of Borrowings	9.4%	9.3%	
NIM	11.6%	10.9%	
Cost/Income Ratio	35.6%	39.0%	
Opex/GLP Ratio	4.7%	4.9%	



FY23 Balance Sheet (Assets up 25.0% YoY)



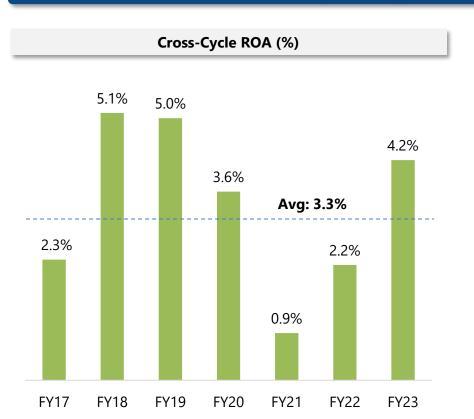
Balance Sheet (INR Cr)	FY23	FY22	YoY%
Cash & Other Bank Balances	1,436.4	1,761.4	-18.4%
Investments	454.5	0.5	-
Loans - (Net of Impairment Loss Allowance)	18,939.8	14,765.3	28.3%
Loans - Securitised Assets	103.6	0.0	-
Property, Plant and Equipment	32.1	31.8	0.9%
Intangible Assets	130.5	149.7	-12.9%
Right to Use Assets	64.7	74.8	-13.4%
Other Financial & Non-Financial Assets	320.8	322.7	0.3%
Goodwill	375.7	375.7	-
Total Assets	21,858.1	17,482.0	25.0%
Debt Securities	1,672.3	1,418.1	17.9%
Borrowings (other than debt securities)	14,463.2	11,424.9	26.6%
Subordinated Liabilities	77.9	77.7	0.2%
Financial Liability towards Portfolio Securitized	98.8	0.0	-
Lease Liabilities	78.9	87.4	-9.8%
Other Financial & Non-financial Liabilities	360.0	306.9	17.3%
Total Equity	5,107.0	4,166.9	22.6%
Total Liabilities and Equity	21,858.1	17,482.0	25.0%
Key Ratios	FY23	FY22	
ROA	5.5%	3.6%	
D/E	3.2	3.1	
ROE	24.0%	15.6%	
GNPA (GL: 60+ dpd, RF: 90+ dpd)	1.21%	3.61%	
Provisioning	1.78%	3.44%	

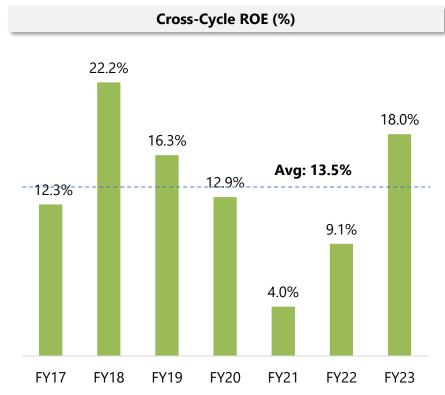


Best-In-Class Cross-Cyclical Performance in the Last 7 Financial Years



Consistently Delivering Best-In-Class Cross Cycle Return Metrics



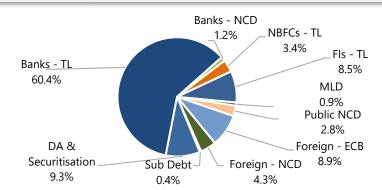




Strong Liability Franchise & Highest Standalone Rating in the Industry



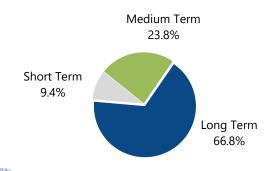
Liability Mix - Institution / Instrument Wise (%)



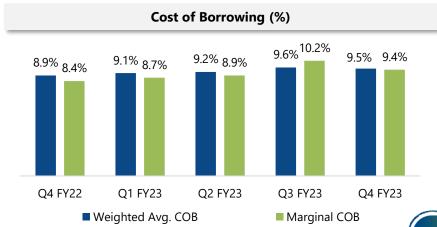
Note: O/S Direct Assignment (Sold Portion) - INR 1,551.7 Cr

Rating Instrument	Rating Agency	Rating/Grading
	Ind-Ra	AA- (Stable)
Bank Facilities	ICRA	AA- (Stable)
	CRISIL	A+ (Positive)
	Ind-Ra	AA- (Stable)
Non-Convertible Debentures	ICRA	AA- (Stable)
	CRISIL	A+ (Positive)
Commercial Paper	ICRA	A1+
Comprehensive Microfinance Grading *	CRISIL	M1C1
Client Protection Certification	M-CRIL	Gold Level
Social Bond & Loan Framework	Sustainalytics	Certified

Liability Mix - Tenure Wise (%)



Share of Foreign Borrowings at 14%



Liability Strategy – Progress In FY23



Significant Progress In Mobilisation Of Foreign Funds

USD 245 Mn Foreign Funding Mobilized in FY23

- USD 20 Mn, 5-Year ECB from Blue Orchard
- USD 50 Mn, 3-Year ECB from IFC
- USD 90 Mn, 4-Year ECB from HSBC (syndication)
- USD 30 Mn, 4-Year NCD from FMO Netherlands
- USD 20 Mn, 5-Year ECB from OeEB Austria (ESG-Linked)
- USD 35 Mn, 7-Year from DFC (ESG-Linked) (Drawn in Q1 FY24)

Successful Completion of Maiden Public NCD Issuance

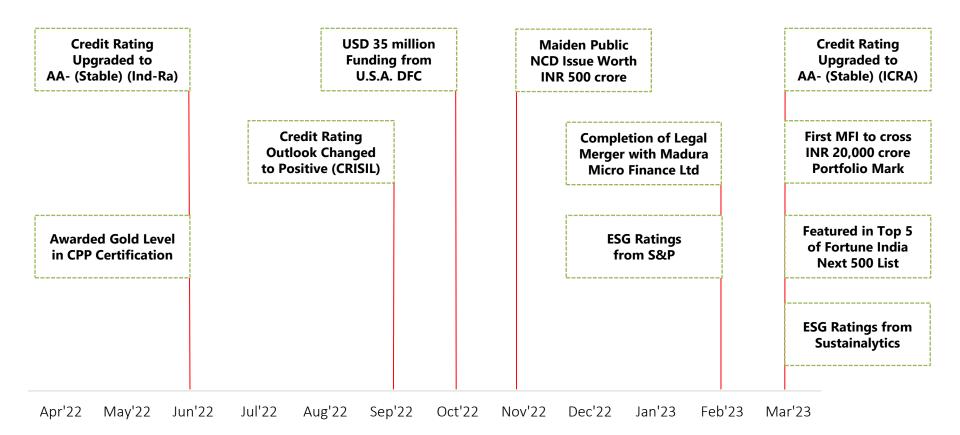
INR 500 Cr Raised In Tranche I In Nov-22

- Overwhelming Response with subscription of 3.03x times the base issue size of INR 250 Cr
- ~42% allotment was for 2-years tenure @ 9.45%
- ~45% allotment was for 3-years tenure @ 9.60%
- ~13% allotment was for 5-years tenure @ 10.00%
- Overall avg. tenure of 3 years @ 9.60%
- Allotment to around 7,200+ Investors
 - Institutional: 25%
 - Non-Institutional: 35%
 - HNI: 15%
 - Retail: 25%



FY23: A Historic Year! Scaling New Heights! Setting New Benchmarks







FY23 Awards & Recognitions



Breaking Ground in WASH Financing: Inclusive Finance Summit 2022



Best in Enterprise Mobility & Data Centre: Technology Senate – Indian Express Group



Impactful Contribution in Financial Inclusion: Elets 12th NBFC100 Tech Summit



Certificate of Merit – 2021 Integrated AR: 26th South Asian Federation of Accountants





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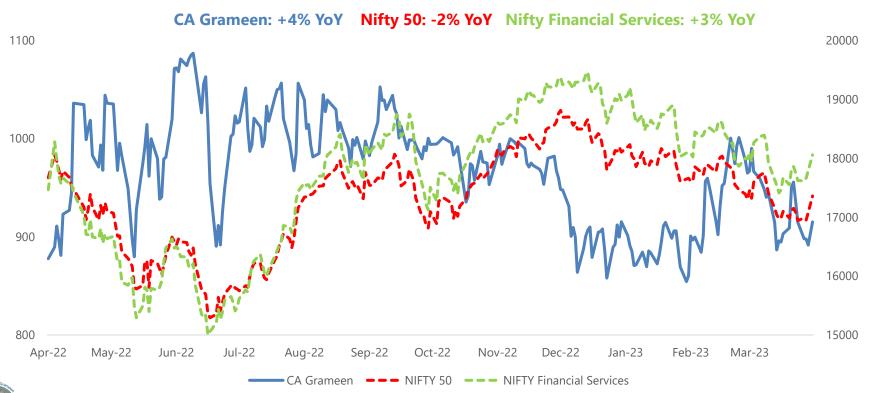




Share Price Performance During FY23 (April-22 to March-23)



CA Grameen stock has outperformed both the indices during the financial year 2023





Share Price Performance: Comparison With Peers During FY23



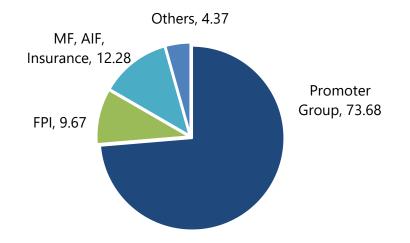
CA Grameen stock has remained firm during the financial year 2023



Shareholding Structure



Shareholding Pattern (%) – March 2023



Top 10 Institutional Investors – March 2023

Edelweiss Mutual Fund

Government Pension Fund Global

ICICI Prudential Life Insurance

Nippon Mutual Fund

PGIM India Mutual Fund

SBI Mutual Fund

T Rowe Price

Tata AIA Life Insurance

UTI Mutual Fund

Vanguard



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Where Do We Stand Today



2

Strong Parentage Of CreditAccess India B.V.

Continuous Technology Enhancement To Drive Efficiency & Scalability

Unique Business Model High Customer & Employee Loyalty

Our Key Differentiators

Integrating Risk
Management In
Every Operating Process

Access To Growth
Capital Backed By
Strong Stakeholder
Confidence

Experienced Senior Management, Strong Internal Audit & Control Framework

Uniquely Positioned To Capitalize On The Rural Financing Opportunity
With One Of The Lowest Lending Rates & One Of The Best Operating Cost Efficiency



CA Grameen's Right to Win in Microfinance



One Of The Lowest Loan Pricing In The Microfinance Industry

Why Is CA Grameen Able To Offer One Of the Lowest Interest Rates To Our Customers

Low Cost Of Borrowing

150 – 200 bps below competition

Low Operating Cost/GLP Ratio

100 – 200 bps below competition

Low Credit Loss/GLP Ratio

50 – 100 bps below competition

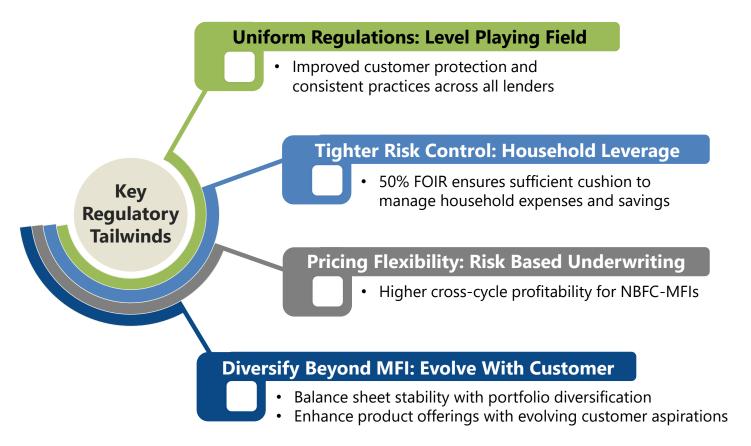
Competitive Lending Rate

200 – 400 bps below the competition



Conducive MFI Regulatory Environment







FY24 Performance Guidance: Key Indicators



Key Indicators	FY24 Guidance
GLP Growth %	24.0% - 25.0%
NIM %	12.0% - 12.2%
Cost-to-Income Ratio %	35% - 36%
Credit Cost (Provisions + Write-offs) – % of Avg. On-Book Loan Portfolio (non annualized)	1.6% - 1.8%
Return on Assets %	4.7% - 4.9%
Return on Equity %	20.0% - 21.0%

Note: The guidance provided considers a stable operating environment



What Makes Us Think Beyond Microfinance



To Be The Preferred Financial Partner
Of Indian Households Lacking
Access To Formal Credit,
Providing Convenient And Reliable
Solutions Matching Their Evolving Needs



The Head Room Of 25% Assets Under Non-microfinance As Provided By The Regulator, Provides Us The Opportunity To Diversify Our Lending Portfolio Into Secured Lending Segments And Improve The Overall Balance Sheet Stability

Necessary Investments Already In Place
With 82 Retail Finance Branches,
Technology, And Separate Workforce For
End-to-end Operations – Sourcing,
Underwriting, Collections, Monitoring



Aiming 20-25% CAGR To Cross INR 50,000 Crore GLP over Next 4-5 Years

People Strategy





- Microfinance: 85-90%
- Non-Microfinance: 10-15% (60-65% secured book)
- Growth: 8-10% Branch, 10-15% Customer, 20-25% GLP
 - Diversify across domestic & foreign sources
 - Diversify across institutional & retail sources
 - Strengthen credit ratings domestic, international, & ESG
 - Separate human force for MFI and retail finance
 Debuggles of generation system layers sing MFI for the second system layers sing MFI for the second system.
 - Robust lead generation system leveraging MFI field force
 - · Talent acquisition and capacity building
 - People management, retention, development, and upskilling

- 4 Data Strategy
- Customer profiling and targeting for effective sell / cross-sell
- Data automation / visualisation / dashboards for better decisioning
- Enhance business forecasting and risk modelling techniques

- 5 Technology Strategy
- Build inhouse development team
- Enhance tech scalability & high availability
- Enhance tech agility, external integrations for faster go-to-market
- Work on process automation / transformation







Thank You

